

How To: Access National Enhanced Services Accreditation NESA

Once you have registered on the HEIW Pharmacy website <https://www.wcppe.org.uk>, you will be able to access the National Enhanced Services Accreditation NESA hub, this subject is only available to certain roles within the Pharmaceutical setting. The NESA hub is accessible via the homepage of the WCPPE website, click on the Providing Pharmacy Services tab as highlighted below.

The screenshot shows the homepage of the Health Education & Improvement Wales (Pharmacy) website. At the top, there is a navigation menu with links for Home, CPD Brochure, CPD+ Brochure, News, Event Calendar, Contact, Learning Dashboard, Register, My Profile, and Logout. Below the navigation is a language selector set to English (English). A banner image features the text "HEALTH EDUCATION & IMPROVEMENT WALES (PHARMACY)" with two buttons: "SEARCH FOR LEARNING & EVENTS" and "ACCESS YOUR LEARNING DASHBOARD".

The "SERVICES PROVIDED" section contains four items:

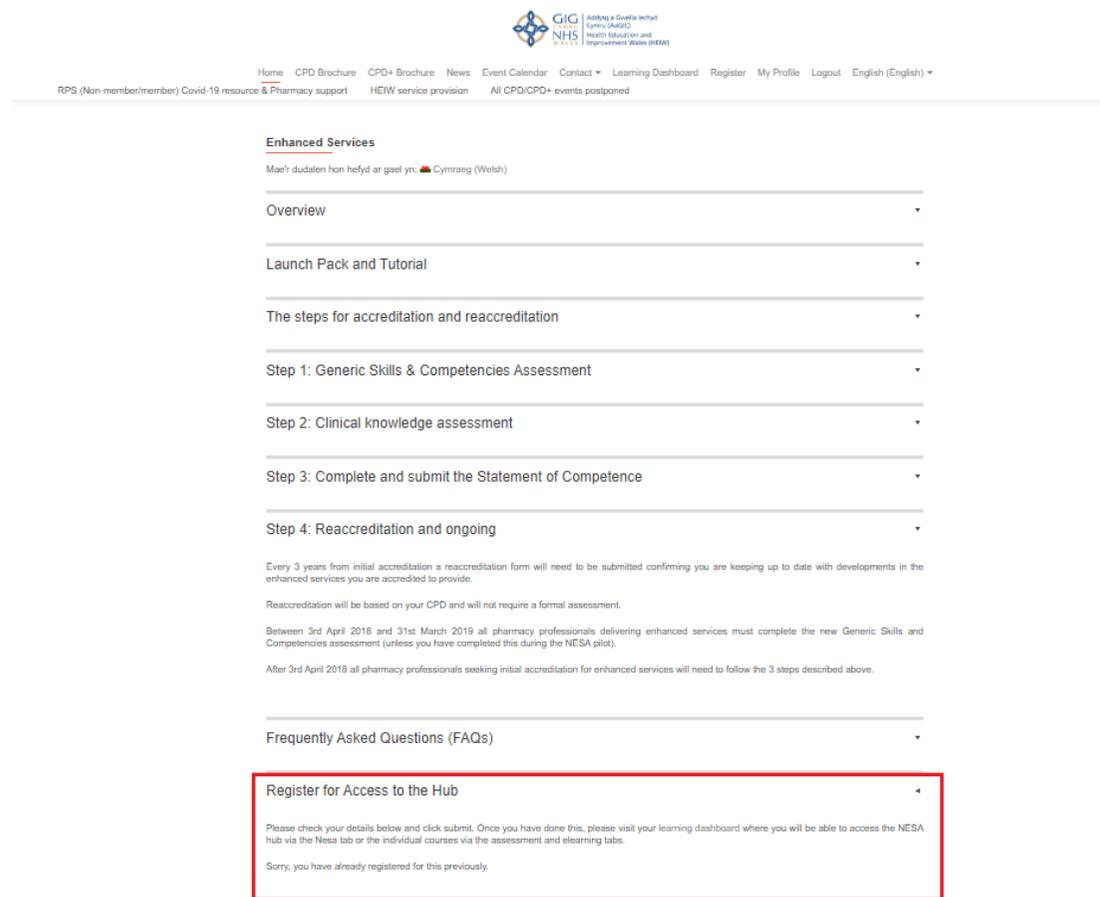
- LIVE EVENTS**: Working with clinical experts and key stakeholders, our live events provide a variety of clinical topics, interpersonal skills and service delivery support.
- DEVELOPMENT PATHWAYS**: Whether you are a newly registered pharmacy professional, a trainee at the start of your career, or looking to change career direction, our range of programmes offer a framework of support and guidance to help you develop.
- SELF-DIRECTED LEARNING**: A library of resources to aid with your identified learning needs, which you can access at a time convenient to you.
- PROVIDING PHARMACY SERVICES**: Our resources and assessments will support your pharmacy team to achieve the required knowledge and skills to deliver a high quality pharmacy service and champion the public health agenda.

The "PROVIDING PHARMACY SERVICES" item is highlighted with a red border. Below this section is the "LATEST NEWS" section, which includes the text "from HEIW Pharmacy".

You will be presented with the Providing Pharmacy Services screen as below, you can access further courses and e-learning packages by clicking on any of the other sub menu topics, to access NESA click on the 'Enhanced Services' tab highlighted below.

The screenshot shows the 'Providing Pharmacy Services' page. At the top, there is a header with the GIG NHS logo and the text 'Adroddio a Sgôrto Iechyd Cymunedol (NESA) Health Education and Improvement Wales (HEIW)'. Below the header is a navigation menu with links: Home, CPD Brochure, CPD+ Brochure, News, Event Calendar, Contact, Learning Dashboard, Register, My Profile, Logout, and English (English). Below the navigation menu is a language selector: 'Mae'r dudalen hon hefyd ar gael yn: Cymraeg (Welsh)'. The main content area features a large banner image of a smiling pharmacist with the text 'Providing Pharmacy Services'. Below the banner are four service categories, each with a green circular icon and a label: 'Essential Services' (heart and pulse icon), 'Advanced Services' (double arrow icon), 'Enhanced Services' (gears icon, highlighted with a red box), and 'Locally Commissioned Services' (leaf icon). A fifth category, 'Key Resources for Community Pharmacy Contract' (key icon), is also visible below the other categories.

You will be taken to the Enhanced Services Overview page as below, here you can click on the down arrow next to each title to get information about the various steps including an overview, The launch pack and tutorial, The steps for accreditation and reaccreditation and more. At the bottom of this page you will have the Register for Access to the Hub tab, highlighted below, click on this and complete the registration form with all your relevant details.



 Adding a Greater Impact
Cymro Gwlad
Health Education and
Improvement Wales (HEIW)

Home CPD Brochure CPD+ Brochure News Event Calendar Contact Learning Dashboard Register My Profile Logout English (English) ▼

RPS (Non-member/member) Covid-19 resource & Pharmacy support HEIW service provision All CPD/CPD+ events postponed

Enhanced Services

Mae'r dudalen hon hefyd ar gael yn: 🇬🇧 Cymraeg (Welsh)

- Overview ▼
- Launch Pack and Tutorial ▼
- The steps for accreditation and reaccreditation ▼
- Step 1: Generic Skills & Competencies Assessment ▼
- Step 2: Clinical knowledge assessment ▼
- Step 3: Complete and submit the Statement of Competence ▼
- Step 4: Reaccreditation and ongoing ▼

Every 3 years from initial accreditation a reaccreditation form will need to be submitted confirming you are keeping up to date with developments in the enhanced services you are accredited to provide.

Reaccreditation will be based on your CPD and will not require a formal assessment.

Between 3rd April 2018 and 31st March 2019 all pharmacy professionals delivering enhanced services must complete the new Generic Skills and Competencies assessment (unless you have completed this during the NESA pilot).

After 3rd April 2018 all pharmacy professionals seeking initial accreditation for enhanced services will need to follow the 3 steps described above.

- Frequently Asked Questions (FAQs) ▼
- Register for Access to the Hub** ▼

Please check your details below and click submit. Once you have done this, please visit your learning dashboard where you will be able to access the NESA hub via the Nesa tab or the individual courses via the assessment and elearning tabs.

Sorry, you have already registered for this previously.

Once submitted, you will find that the NESAs hub has been placed into your learner dashboard, and will appear as below.

Home Latest News Event Calendar About Services Provided Learning Dashboard Contact My Profile Logout English (en) ▾

Dashboard

CALENDAR

March 2020

Mon	Tue	Wed	Thu	Fri	Sat	Sun
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

DOWNLOAD CERTIFICATES

You do not have any certificates issued to you.

To access the learning resources, events, courses and assessments you are registered on, please click the appropriate tab below.

WCPPE COURSE OVERVIEW

Distance learning packs Distance learning packs (Printed) Live Events Assessments e-Learning

Pre-Reg Other **Nesa**

0% National Enhanced Services Accreditation Hub

View event information

« 1 »

Sort by dates Sort by courses

No upcoming activities due

Customise this page

Return to WCPPE homepage

You are logged in as . (Log out)

Home

Data retention summary

By clicking on the NESAs tab on your WCPPE Course Overview section on your learner dashboard, you will be taken through to the NESAs home page as below, where you can access all the learning resources that need to be completed before you are able to claim your certificate and download this in your learner dashboard.

National Enhanced Services Accreditation Hub

Dashboard > My courses > National Enhanced Services Accreditation Hub

Your progress



Return to WCPPE homepage

GENERIC SKILLS AND COMPETENCIES



Pass the generic skills assessment.

Generic skills and competencies

We are aware of some issues accessing the NESAs Resources.

We are working to resolve this urgently.

Thank you for your patience.

You can access each of the required competencies below. Please note you may have already completed these. This will be indicated via the progress bars on the right. Click them to identify any courses you have not completed.

An enhanced DBS certificate must be dated within 6 months of you making an initial application for any of the services that require a DBS check i.e. Choose Pharmacy, Emergency Contraception or Smoking Cessation Level 3. A new check is then not required for subsequent applications. If you have any queries regarding your DBS status please email nwssp-primarycare@wales.nhs.uk

Please note: if you passed MECC during the pilot, the generic skills and competencies progress bar on the right-hand side of this page may not reflect that it is complete. Please be aware that your completion is registered and will not restrict your ability to submit to Shared Services. Any assessments passed during the pilot DO NOT need to be repeated.

Please note: If you passed MECC during the pilot, the generic skills and competencies progress bar on the right-hand side of this page may not reflect that it is complete. Please be aware that your completion is registered and will not restrict your ability to submit to Shared Services. Any assessments passed during the pilot DO NOT need to be repeated.



CPD Entry

Research shows that a simple approach to CPD recording encourages reflective practice. For revalidation you will need to complete four CPD entries a year, of which at least two must be planned. You can use the questions below to create a CPD entry based on the Generic Skills and Competencies assessment you have just completed. If you need more information on revalidation please [click here](#).

Please note, if you want to review your CPD entry at a later date, please click the link below and then click "Review".



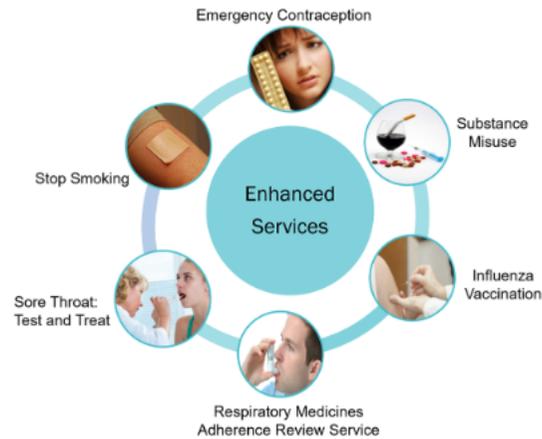
[Click here to write your CPD entry](#)

Enhanced Services Clinical Knowledge and Form Submission

Click the appropriate enhanced service below to continue.

Please note you will not be able to submit your completion document to Shared Services until you have completed all of the generic skills and competencies and passed the enhanced service you wish to provide.

If the image below does not appear, please use an alternative web browser. We are working on an error which means the image will not load in Internet Explorer



Please note that the images above will not display in Internet Explorer, this is due to an error we are currently working on, in the meantime please use a different browser such as Firefox or Google Chrome.